OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

Knoxville Dental Center, P.C.

complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Knoxville Dental Center, P.C.

does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Knoxville Dental Center, P.C.:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

○ Qualified sign language interpreters

○ Written information in other formats (large print, audio, accessible electronic formats)

• Provides free language services to people whose primary language is not English, such as:

 ○ Qualified interpreters

 ○ Information written in other languages

If you need these services, contact Lindsey Smith, Office Coordinator.

If you believe that Knoxville Dental Center, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lindsey Smith, Office Coordinator

202 E Robinson St

Knoxville, IA 50138

Phone: (641) 828-7777

Fax: (641) 842-3292

Email: knoxvilledental@securepracticemail.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lindsey Smith, Office Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC 20201

Toll Free: 1-800-868-1019,

800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.